

# LIMITED WARRANTY

Luxury Vinyl Tile (LVT) Products

**creative  
materials  
corporation**

Creative Materials Corporation ("CMC") warrants to the original purchaser of its Luxury Vinyl Tile (LVT) products (the "Product") that each new Product shall be free from manufacturing defects and perform under normal commercial conditions as intended, for a period of **ten (10) years** from the date of purchase.

## LIMITED WARRANTY

This Warranty applies only to CMC's LVT Products installed in commercial environments and pursuant to the manufacturer's installation guidelines. Subject to the terms and conditions stated herein, if a manufacturing defect occurs within ten (10) years of the original installation date, and CMC confirms that the Product does not meet the warranty standards, CMC will, at its sole discretion:

- Replace the defective Product with flooring of equal value and/or quality, or
- Refund the original purchase price of the defective Product.

All replacement materials are warranted for the remainder of the original warranty period only. CMC does not warrant color match, gloss level, dye lot, or pattern continuity between replacement and existing flooring.

## CLAIMS

Any claim under this Warranty must be submitted in writing to CMC no later than thirty (30) days after discovery of the defect and within the warranty period. Determination of whether a Product meets the Warranty conditions shall be made solely by CMC. CMC's obligation under this Warranty is limited as stated above.

## LIMITATIONS

This Warranty does not cover:

- Wear from furniture or chairs without proper floor protectors.
- Damage due to improper maintenance, abuse, neglect, or misuse (e.g., scratches, indentations, or stains caused by dirt, grit, spike heels, or heavy objects).
- Issues caused by subfloor irregularities, moisture, or failure to properly prepare subfloor.
- Discoloration or bond failure due to improper adhesive selection or use.
- Installations not following the manufacturer's official installation guidelines.
- Use of non-recommended adhesives or floor care products.
- Material installed with visible defects or irregularities.
- Labor for repair or replacement of products not originally installed by a professional installer.
- Products sold as "seconds," "mill trials," or "non-standard" items not part of CMC's current offering.

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## EXCLUSIONS

Product replacement or refund of the original purchase price is the exclusive remedy under this Warranty. CMC shall **not be liable for:**

- Indirect, incidental, special, or consequential damages.
- Costs associated with removal or reinstallation of cabinets, appliances, or fixtures.
- Any damages exceeding the original Product purchase price.

## DISCLAIMER

This limited warranty constitutes the sole and exclusive remedy of the purchaser and the sole and exclusive warranty provided by Creative Materials Corporation. It is in lieu of all other warranties, express or implied, including but not limited to any implied warranties of merchantability or fitness for a particular purpose, title, usage of trade, or otherwise and CMC disclaims any such other warranties.